

This Cookies Policy explains what cookies are and which cookies are set by the websites operated by Stalwart Labs Ltd. It complements our [Privacy Policy](#).

We do not use Google Analytics, and we do not load any third-party analytics, advertising, or social-media tracking scripts on stalw.art, license.stalw.art, or support.stalw.art.

Definitions

- **Company** ('the Company', 'we', 'us', 'our') refers to Stalwart Labs Ltd, 128 City Road, London EC1V 2NX, United Kingdom.
- **Cookies** are small files placed on your device by a website. They typically contain a short string used to identify a session, store a preference, or remember a setting between visits.
- **First-party cookies** are set by the domain you are visiting (for example, a cookie set by `support.stalw.art` while you are on `support.stalw.art`).
- **Third-party cookies** are set by a domain other than the one you are visiting (for example, a cookie set by an advertising network embedded in a page).
The Stalwart Labs websites do not set any third-party cookies.
- **Websites** refers, collectively, to:
 - **stalw.art** — the marketing site, documentation, and blog;
 - **license.stalw.art** — the Licensing Portal, where you create an account, purchase a Stalwart Enterprise License subscription, and manage your invoices;
 - **support.stalw.art** — the Support Portal, the public community forum and the private priority support area.
- **You** means the individual accessing or using the Websites, or a company or other legal entity on behalf of which such individual is accessing or using the Websites.

Cookies we set

All cookies described below are **first-party** cookies set by Stalwart Labs Ltd. They are **strictly necessary** for the operation of the Websites under Regulation 6(4) of the UK Privacy and Electronic Communications (EC Directive) Regulations 2003 (PECR) and Article 5(3) of the EU ePrivacy Directive, which means that no prior consent is required for them under UK or EU law.

stalw.art (marketing, documentation, blog)

Cookie	Purpose	Type	Lifetime
stalwart-theme	Stores your light/dark theme preference so the site does not flash the wrong theme on the next page load. Set in <code>localStorage</code> , not as an HTTP cookie, but listed here for completeness.	First-party, functional	Persistent (until you clear it)

The marketing site, documentation, and blog do not set any HTTP cookies and do not load any third-party tracker.

license.stalw.art (Licensing Portal)

The Licensing Portal sets a small number of strictly necessary first-party cookies to keep you signed in and to protect against cross-site request forgery while you manage your account. These are session cookies (cleared when you close your browser) or short-lived persistent cookies, set with the `Secure`, `HttpOnly`, and `SameSite=Lax` (or `SameSite=Strict`) attributes as appropriate.

support.stalw.art (Support Portal)

The Support Portal sets a small number of strictly necessary first-party cookies to:

- keep you signed in to your account on the public forum and on the private priority support area;

- protect against cross-site request forgery on form submissions and ticket actions;
- remember your in-portal preferences (for example, sort order or theme) where you have chosen to set them.

These are session cookies (cleared when you close your browser) or short-lived persistent cookies, set with the `Secure`, `HttpOnly`, and `SameSite=Lax` (or `SameSite=Strict`) attributes as appropriate. The Support Portal does not load third-party trackers.

Your choices regarding cookies

Because all the cookies we set are strictly necessary, the Websites do not display a cookie banner. If you reject or block these cookies in your browser, the marketing site and documentation will continue to work, but you will not be able to remain signed in to the Licensing Portal or the Support Portal.

If you would like to delete cookies or instruct your web browser to delete or refuse cookies, please visit the help pages of your browser:

- Chrome: <https://support.google.com/accounts/answer/32050>
- Microsoft Edge: <https://support.microsoft.com/microsoft-edge/delete-cookies-in-microsoft-edge-63947406-40ac-c3b8-57b9-2a946a29ae09>
- Firefox: <https://support.mozilla.org/en-US/kb/delete-cookies-remove-info-websites-stored>
- Safari: <https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac>
- For any other web browser, please visit your web browser's official help pages.

Changes to this policy

If we ever introduce non-essential cookies or any third-party tracking technology, we will update this policy and present a consent mechanism before any such cookie is set, in accordance with PECR and the EU ePrivacy Directive.

Contact us

If you have any questions about this Cookies Policy, you can contact us by email at [**privacy@stalw.art**](mailto:privacy@stalw.art).